

Call System, **ENSTOR** will be notified about any excavation work near our pipelines so that we can ensure that the location is clearly marked and coordinate with the excavator to ensure everyone's safety.

If you damage a pipeline or wellhead equipment—or discover damage to either—please call us immediately. Minor damage has the potential to create a serious hazard if not fixed quickly.



To report an emergency 24 hours a day, call

281-395-7050

The Katy Hub and Gas Storage Facility is a multipurpose natural gas facility designed to transfer, store and supply natural gas of a composition that is typical of gas delivered to millions of households for cooking and heating. The facility has more than 21 billion cubic feet of working gas capacity and is connected to 13 major pipelines which access natural gas markets across the United States.



Katy Storage and Transportation, L.P.



Dear Neighbor,

Keeping our neighbors informed of pipeline activity at the Katy Storage Facility is important to us at **ENSTOR**. We created this brochure to give you information on our safety programs to safeguard the public, our employees, and the facility, and how to recognize and respond to a pipeline emergency.

Pipeline rights-of-way are located in urban, suburban and rural communities. These rights-of-way exist to allow pipelines and equipment to be operated safely and maintained properly. Most transmission natural gas pipelines are buried below ground in a right-of-way which is generally 30 to 50 feet wide.



All of our pipeline rights-of-way are marked, maintained and inspected regularly. As part of our ongoing maintenance program, we monitor our pipelines through a combination of computerized detection systems and safety programs. In addition, we physically inspect the pipelines and rights-of-way for signs that could affect safe operations. We also coordinate with the local fire department and natural gas suppliers on our emergency response plan.

Pipeline leaks are exceptionally rare, but if you are exposed to or are aware of a natural gas leak, it's important that you know what to do. Please read this publication carefully and feel free to give us a call at 281-395-7050 with questions or to notify us of any abnormal activity near our pipeline

Thank you,

Frank Hiland
Facility Manager
Katy Hub and Storage Facility

How do I know where a pipeline is located?

Pipeline routes are clearly marked with pipeline markers. The markers stick out of the ground every 15 to 500 yards and list the product transported, the name of the pipeline company and a telephone number where company representatives can be reached.



What are the signs of a pipeline leak or interconnection problem?

Most leaks can be detected by sight, sound or smell clues. Some signs of a leaking pipeline include:

- A strange or unusual odor in the area
- A blowing or hissing sound
- Dead or discolored vegetation
- Frost or ice in the pipeline right-of-way

Signs of pipeline interconnect station equipment problems include:

- Any of the above pertaining to leaks
- Loud, unusual noise
- Smoke and/or burning odor

What are the major hazards of a natural gas leak?

Natural gas is lighter than air so leaked gas will safely dissipate if given a chance. However, if it encounters an ignition source, e.g. spark or flame, leaked natural gas may ignite causing a fire and/or explosion.

What should I do if I suspect a pipeline leak?

In the event of a pipeline leak, your quick response can reduce the seriousness of the situation. If you suspect a leak:

- Abandon equipment
- Leave the area quickly and warn others to leave and not to enter

- Avoid any open flames or other sources of ignition such as motor vehicles, cell phones or electrical equipment
- Seek the aid of local authorities to isolate the area by calling the police and fire department at 911 when you are clear of the area
- Notify **ENSTOR** immediately at

281-395-7050

so the leak can be verified and necessary emergency steps taken

- **DO NOT** attempt to operate valves or extinguish fires

Your safety is our top concern. Please do not take unnecessary risks.

How can pipeline damage be prevented?

ENSTOR is a member of the Texas One Call System. Anyone who plans construction or excavation activities near a pipeline must first call 1-800-245-4545 two to ten days before the planned excavation. The service is free to callers and the line is answered 24 hours a day, every day of the year. Making one call can ensure that contractors, excavators, builders and homeowners find out where utilities and pipelines are before they start any type of underground excavation. By calling first, you reduce the possibility of a serious accident. As a member of the Texas One

